



## Standard Terms and Conditions ALTEFCO AG

The placing of an order with and the delivery of material to ALTEFCO implies recognition of these Standard Terms and Conditions.

All contrary agreements or different Terms and Conditions imposed by the customer are invalid if they have not been accepted in writing by ALTEFCO.

### 1. Quotation

Our quotations are valid for 3 months. Any pricing given by telephone should be considered guideline prices and must be confirmed in writing.

### 2. Order

We require a written order with the following information so that we can achieve the optimum coating:

- Material
- Desired coating and thickness
- Possible contact points/prohibited contact zones
- Zones to be covered if only partial coating is required.

If parts are to have a dimensionally stable coating, drawings of the parts must be included with information on the 'pre-treatment dimensions' and the 'finished dimensions' when the coating has been applied.

ALTEFCO cannot be blamed for errors resulting from inaccurate or insufficient information.

### 3. Different metals

The items to be coated should not contain any parts made from metals other than aluminium.

### 4. Incoming delivery

Material should be delivered carriage paid, clean and free of grease. A detailed delivery note should be included.

### 5. Packaging

Incoming material should be packed in such a way that the packaging material can be used for the return transport.

Should we need to replace the packaging or use more, we will charge for these costs.

### 6. Outgoing delivery

Our prices for coated material are quoted ex works. Material is shipped at the receiver's expenses and risk. We will invoice postage, customs, freight and packaging costs.

### 7. Delivery date

The delivery times that we quote are to be understood from the date the material is received to the date of despatch.

Fixed delivery dates only apply if the material is in our possession at an agreed point in time. We assume no responsibility for damages that may arise due to late

deliveries as a result of stoppage to work at ALTEFCO (for whatsoever reason) or circumstances that are beyond our control.

The customer has the right to cancel the order. Work that has already been completed must be paid in any event.

### 8. Payment terms

All of our prices are quoted strictly net. Our invoices are payable within 30 days from the date of invoice without deducting any discounts. Unauthorised deductions will be charged subsequently. If the payment deadline is exceeded, interest on arrears of 10% per annum is charged. Part deliveries are invoiced accordingly. The minimum order value is approx. CHF 90.

### 9. Complaints

Complaints must be made within 8 days of the delivery. Rejected parts should be made available to us to check, analyse or rectify. If the complaint is justified, we will reapply the coating to the rejected parts or to replacement parts at our costs.

### 10. Warranty

ALTEFCO provides a warranty on the coating applied pursuant to the industry standard and as long as it has received all relevant information in accordance with these Standard Terms and Conditions.

The warranty period is restricted to 6 months from delivery. We assume no responsibility for damages that occur due to unsuitable alloys or any other faults to the material to be coated.

We cannot guarantee that masked areas will not be coated.

### 11. Responsibility

If any parts delivered to ALTEFCO are lost or damaged (for whatsoever reason), we only assume responsibility for the part of damage that exceeds the following limits of the material to be treated:

Up to 19 pcs: 2 parts

20 - 49 pcs: 10%

50 - 99 pcs: 7%

100-999 pcs: 5%

Over 1,000 pcs: 3%

Our liability in any event is limited to the value of the coating that we have completed.

### 12. Jurisdiction

CH-9542 Mönchwilten TG

Swiss law applies.